

Register Your Product and Win

*Register your new APC product to
activate your Equipment Protection Policy
and to receive special offers and upgrades.*

Register online to win free stuff!

http://www.apcc.com





NO POSTAGE
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IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 36 WEST KINGSTON, RI

POSTAGE WILL BE PAID BY ADDRESSEE



AMERICAN POWER CONVERSION

ATTN:WARRANTY REGISTRATION
132 FAIRGROUNDS ROAD
PO BOX 278
WEST KINGSTON RI 02892-9906





How are we doing? Please provide comments on APC products or service. If you have a question that requires a response, please e-mail to apcinfo@apcc.com.

Fax: 1.401.789.3710

Online: <http://www.apcc.com>

Mail: return this postage paid card

Phone: 1.800.800.4APC

(Please fold and tape closed to mail.)

990-0001-A rev.8 9/96

1. Activation of your Equipment Protection Policy
2. Advance notice of new products, upgrades and promotions, and special discount offers
3. APC Currents, our quarterly power protection newsletter

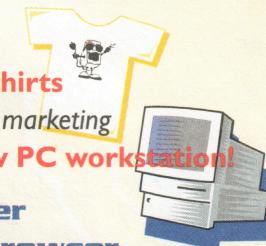


Register online and get:

All of the benefits listed above

Plus:

You'll be instantly entered in our monthly drawing for **APC t-shirts** and those who fill out the card completely (yes, even the *blatant market info in section 2*) will be entered in a yearly drawing to win a **new PC**.



Now registering online allows you to register multiple products on one form. Point your browser to APC's PowerPage™ at <http://www.apcc.com> and click on warranty registration.

APC
provides
the
most
reliable
solution
for a
variety
of
applications

Thank you

for choosing **APC**, the world's most reliable power protection!

Register your APC product now
and you'll get:



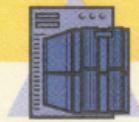
Peripherals
SurgeArrest®
ProtectNet®
PowerManager®



Workstations
Back-UPS®
Back-UPS® Office™
Back-UPS Pro®



Servers
Smart-UPS® v/s™
Smart-UPS®
Smart-UPS® RM
Smart-UPS® XL



Datacenters
Matrix-UPS®



If you need to register multiple products,
do it **online** at <http://www.apcc.com>

1 Warranty Registration. All information must be complete.

Name (First, Last) _____

Title / Function _____

Company Name _____

Mailstop/Div. _____

Street Address _____

City _____

State/Province _____

(2 letter abbreviation if applicable)

Zip/Post _____

Country _____

Phone Number _____

APC Product Purchased

- 1. SurgeArrest® P7
- 2. PowerManager™
- 3. Line-R®
- 4. PowerCell®
- 5. Back-UPS®
- 6. Back-UPS® Pro
- 7. Back-UPS® Office™
- 8. Smart-UPS®
- 9. Smart-UPS® v/s
- 10. Matrix-UPS™

APC Model # Purchased _____

Serial # _____

Purchased From _____

Purchase Date _____

City _____

State/Province _____

Country _____

(2 letter abbreviation if applicable)

2 Blatantly self-serving marketing stuff, but it helps us serve you better so please fill it out anyway.
Fill out this section and you will be entered in a yearly drawing to win a new PC workstation!

How did you first hear about APC?

- 1. Advertising
- 2. Catalog
- 3. Peer referral
- 4. Reseller / Dealer
- 5. Editorial / Article
- 6. Trade show
- 7. Store display
- 8. Internet
- 9. Other _____

What type of equipment are you protecting with this APC product? (mark all that apply)

- 1. Server (non-internet)
- 2. Internet server
- 3. Standalone Personal Computer
- 4. Networked computer / Workstation
- 5. Midrange system
- 6. Internetworking hardware
- 7. Fax machine
- 8. Printer
- 9. Telecommunications equipment
- 10. Point of sale equipment
- 11. Medical equipment
- 12. Audio/Video entertainment systems
- 13. Other _____

If using this product with a computer: Which brand(s) of computer hardware do you use with this APC product? (mark all that apply)

- 1. Apple
- 2. Compaq
- 3. Data General
- 4. DEC
- 5. Dell
- 6. Gateway 2000
- 7. HP
- 8. IBM
- 9. NEC
- 10. Packard Bell
- 11. SGI
- 12. Sun
- 13. Unisys
- 14. Other Computer
- 15. Non-Computer

If using this product with a computer: What type of hardware are you protecting with this APC product? (mark all that apply)

- 1. 486
- 2. Pentium
- 3. Pentium Pro
- 4. AS/400
- 5. Macintosh
- 6. Power PC
- 7. Minicomputer (other than AS/400)
- 8. Alpha
- 9. Sparc
- 10. MIPS
- 11. Telecommunications
- 12. Internet hardware (Hubs, Bridges, Routers)
- 13. Other _____

If you bought an APC UPS: What type of interface device or software do you use with this UPS?

- 1. PowerChute plus
- 2. PowerChute Pro
- 3. PowerChute v/s
- 4. Interface Cable
- 5. PowerNet SNMP Agent
- 6. PowerNet SNMP Manager
- 7. PowerNet SNMP Adapter
- 8. None
- 9. Other _____

If using this product with a computer: Which operating system is used on the computers that are protected by this APC product?

- 1. DOS
- 2. Windows
- 3. Windows 95
- 4. Windows NT
- 5. OS/2 / LAN Manager / LAN Server
- 6. Appleshare / System 7
- 7. Banyan Systems
- 8. Novell Netware ver. _____
- 9. SCO Unix
- 10. Solaris (on Intel based system)
- 11. Solaris / SunOS (on Sparc based system)
- 12. HP-UX
- 13. AIX
- 14. NCR Unix
- 15. UNIXWARE
- 16. Other Unix
- 17. Other _____

If you bought an APC UPS: Which of the following features were important to you when choosing this APC product? (mark the 3 most important)

- 1. Appearance
- 2. Brownout protection / SmartBoost
- 3. Extra outlets
- 4. Flat under monitor shape, if applicable
- 5. Front panel display
- 6. Length of battery backup
- 7. Output waveform
- 8. Packaging
- 9. Power capacity / VA rating
- 10. Price
- 11. Reliability
- 12. Replace battery indicator
- 13. Size / Weight
- 14. Software feature support (PowerChute)
- 15. Software included with UPS
- 16. Power line surge suppression
- 17. 10 BaseT surge suppression
- 18. Modem line surge suppression
- 19. Unattended system shutdown capabilities
- 20. User-replaceable batteries, if applicable
- 21. No specific features
- 22. Other _____

Decision to purchase this product was based on: (mark all that apply)

- 1. Dealer recommendation
- 2. Advertising
- 3. Past use of APC product
- 4. Peer recommendation
- 5. Price
- 6. Product features / Technical specifications
- 7. Company / Department Standard
- 8. Product warranty
- 9. Equipment Protection Policy
- 10. Company reputation
- 11. Other _____

From what type of store did you purchase this APC product?

- 1. Computer products dealer
- 2. Value Added Reseller (VAR)
- 3. Mail order catalog
- 4. Computer superstore
- 5. Warehouse club
- 6. Mass merchant / Retail store
- 7. Power specialist
- 8. Computer manufacturer
- 9. Internet
- 10. Other _____

Was this product purchased and installed as part of the original system?

- 1. Yes
- 2. No

Where will this APC product be used?

- 1. Data center
- 2. Factory
- 3. Home
- 4. Office
- 5. Home office
- 6. Laboratory
- 7. Retail store
- 8. School / University
- 9. Hospital / Medical facility
- 10. Other _____

Which best describes your company's primary activity at this location?

- 1. Communications / Broadcasting / Publishing
- 2. Consulting
- 3. Education
- 4. Engineering / Architecture / Construction
- 5. Finance / Banking / Accounting / Insurance / Real estate
- 6. Government / Military
- 7. Health / Medical
- 8. Legal services
- 9. Manufacturing / Industrial
- 10. Research / Development
- 11. Computer Reseller / Distributor / Wholesaler
- 12. Other Reseller / Distributor / Wholesaler
- 13. Other service industry
- 14. Other _____

How many employees at your company?

- 1. 100 or less
- 2. 101-1000
- 3. More than 1,000

Which of the following best describes the job or position of the person who decided to purchase this product?

- 1. Accountant / Banker / Financial analyst
- 2. Administrative staff
- 3. Art director / Graphic designer
- 4. Chairman / President / Owner / Partner
- 5. Consultant / Advisor
- 6. CFO / Controller / Treasurer
- 7. Data comm. / Telecomm. Manager
- 8. Editor / Writer
- 9. Educator
- 10. Engineer / Scientist / Programmer analyst
- 11. LAN / Network Manager
- 12. LAN / Network Staff
- 13. MIS / DP Manager
- 14. Professional (Doctor / Lawyer / Architect)
- 15. System support
- 16. Facilities Manager / Staff
- 17. Purchasing Manager / Staff
- 18. Manager / Supervisor (not listed above)
- 19. Other _____



APC Product Warranty Registration Card